



BROADBAND INSTALLATION & REPAIR APPRENTICE/TECHNICIAN – SWAN RIVER

Position title will commensurate with experience

WESTMAN COMMUNICATIONS GROUP (Westman) is seeking applications from energetic, highly motivated individuals to become part of our growing team!

Westman is an industry-leading communications provider based in Brandon MB, offering residential and commercial High-Speed Internet, Digital TV, and Phone services in communities across Manitoba. Established in 1977, as a locally owned and operated cooperative, Westman is dedicated to delivering competitive and innovative services, providing an exceptional member experience, and supporting the communities we serve.

What we have to offer:

- Competitive compensation package.
- Comprehensive group benefits plan (extended health; life; dental; vision; GRRSP; and health and wellness).
- Various Learning and Development initiatives, and opportunities to grow within our team!
- Opportunity to participate in company events and activities and enjoy our company perks!

What you'll do:

- Deliver positive customer experiences by following best practices for customer service and effectively communicating/escalating.
- Complete residential and commercial installations of broadband equipment and services.
- Analyze and find solutions for emergency repair situations.
- Repair or replace faulty drop cables.
- Replace faulty broadband electronics, coaxial, and fibre optic cables.
- Complete maintenance and repair tasks using advanced test equipment.
- Perform all work in accordance with quality control guidelines and company policies and procedures.

What you'll bring to the team:

- Minimum Grade 12 education.
- Minimum one year of customer service experience is required.
- Experience and/or post secondary education in electronics/electrical wiring, Telecommunications, or a related field is considered an asset.
- Must hold and maintain a valid driver's license.
- Must have no fear of heights (ladder work) and be able to carry 75 lbs.
- Must be able and willing to be on-call for emergency services as needed.

DEADLINE FOR APPLICATIONS: This position is open until filled.

As an equal-opportunity employer, we are committed to an inclusive and barrier free environment at Westman Communications Group and encourage applications from all qualified individuals. If you require a reasonable accommodation at any point during recruitment process or would like to request this posting in an alternate format, please indicate by emailing hr@westmancom.com of the accommodation requirements. While we thank each applicant for their interest, only selected candidates will be contacted.

Apply today to join our team at <https://westmancom.com/careers>
and begin your exciting career journey with us!